



Let us help

Morneau Shepell **Business Care** provides you and your business with access to HR and other professionals for immediate business and employee relations support

An Employee and Family Assistance Program (EFAP) is a support system that your employees and their families can turn to for confidential help with:

- HR processes and tools
- Consultation on dealing with sensitive employee situations
- Referring employees in need of counselling support
- Problems in the workplace and career issues

The program is **confidential** and optional, providing support to you (and employees referred into the program) to reduce operational costs due to on-demand external expertise.

Employee support services for small and medium businesses make access to professional counsellors and resources available 24 hours a day, 7 days a week.

Nearly 10,000 organizations already trust us to keep their employees healthy.

The benefits to your business:

- Reduce business risk surrounding employment termination, restructuring, human rights and more
- Reduce costs related to absenteeism and employee benefits
- Attract and retain talent
- Reduce the time you and your managers spend dealing with employees' life challenges and work issues



ACCESS TO HELP ANYTIME, ANYWHERE

- **The Care Access Centre** is available toll-free, 24/7 in over 100 languages. Your employees can speak with one of our thousands of qualified Client Care Representatives and master's level professionals to get the support they need to perform their best.
- **workhealthlife.com** allows your employees and their family members to access online resources and reach out for EAP help anytime, anywhere.
- **My EAP App** is available worldwide, and offers on-the-go support with access to manager consultations, assessment tools and helpful articles and videos.

RESOURCES TO SUPPORT YOUR ORGANIZATION

- **Manager Consultations** offer confidential coaching on workplace issues that may be interfering with your employees' individual or team performance.
- **Traumatic Event Support** offers specially qualified trauma team personnel that provide support and on-site intervention.
- **Human Resources Support Solutions** provides immediate and confidential access to advice and legal expertise of HR professionals.
- **Counselling for Employees** (upon employer referral) is available over the telephone to manage issues such as mental health (stress, depression, anxiety), relationship, family and more.

WE CAN HELP.

To learn more email

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